



Dometic Product Warning and Recall

Liquid gas cookers & replacement assemblies for liquid gas cookers from Dometic

- Leaking cooker gas tubes and gas regulators - Risk of serious injury!

Dear Customers,

We set very high standards for the safety and quality of our products which we continue to develop and improve on a continuous basis. Furthermore, we attach great importance to open communication with our customers in a spirit of trust.

Therefore, we are writing to you to draw your attention to the following **voluntary product recall** and, to request your support:

The background to this decision is information from our supplier concerning a potential leakage of the regulators and / or supply tubes installed in our liquid gas cookers.

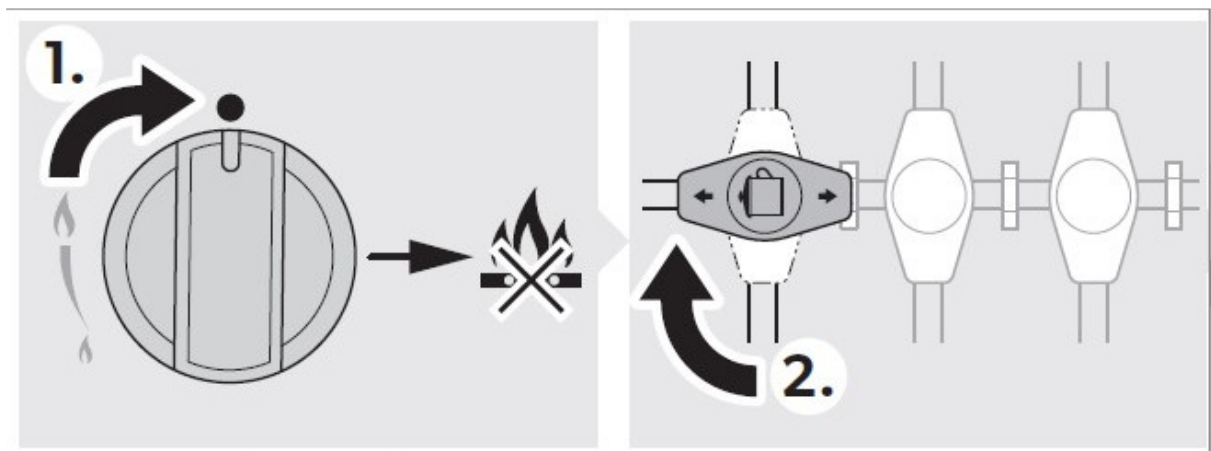
Should your product be subject to the leakage, an undetermined amount of gas can leak, which where a suitable ignition source is present, can ignite. As a result of this, a flame formation can occur around the regulators. Furthermore, in worst case scenarios there is the potential for the gas-air mixture to explode. This can result in serious injury to the user of our products and uninvolved third parties

To date we are not aware of any incident in the field where an injury has occurred.

Based on our documentation, we assume that you are the owner of a vehicle in which a product affected by this recall has been installed.

We ask you to stop using the cooker and to close the shut-off valve immediately and to keep it closed!

Instructions on how to close the shut-off valve properly are given below:



The supplier is working intensively on a solution and we will contact you as soon as possible with the resolution.

We apologise for the inconvenience and expressly thank you for your understanding.
Jacksons Leisure Team